

RFP 2017-07
QUALITY RATING SYSTEM

QUESTIONS and ANSWERS
Wednesday, November 29, 2017

QUESTIONS	ANSWERS
<p>1. Exhibit A details the five areas/tasks within the scope of work. How would Covered California prioritize and allocate the level of effort devoted to each area? For example, 50% QRS implementation, 10% OOP calculator update, etc.</p>	<p>1. a) Expert analysis required to finalize and implement a QRS – 50% b) Design provider-level performance and selection information – 5%; c) Priority ranking of candidate enrollee decision support functions – 15%; d) Support PMD efforts (miscellaneous) – 30%</p>
<p>2. Section E of Exhibit A states that the contractor is required to perform all services on site at Covered California. Is it Covered California’s expectation that the entire engagement team be working on site during crucial time periods? Similarly, is the contractor’s designated representative expected to be working on site consistent with Covered California’s work hours throughout the duration of the contract?</p>	<p>2. Covered California does not expect the entire engagement team to work on site. Covered California expects work involving sensitive data to be conducted using Covered California equipment on site, while other work may be conducted remotely. The office is available during regular business hours.</p>
<p>3. Regarding the requirement that engagement team members must be free from conflicts of interest, please specify what would constitute a conflict of interest?</p>	<p>3. Refer to Attachment 3, Form 700 Statement of Economic Interest Certification. The Fair Political Practices Commission website address is provided in the attachment for more detailed information.</p>