

		Data on Denied Claims				
Plan Level Data - received by an issuer that ask for a payment or reimbursement by or on behalf of an in-network health care provider		IFP HMO	IFP PPO	CCSB HMO	CCSB PPO	
	1.	Number of Plan Level Claims with DOS in 2019 That Were Also Received in Calendar Year 2019	2,180,088	12,896,708	60,276	615,129
	2.	Number of Plan Level Claims with DOS in 2019 That Were Also Denied in Calendar Year 2019 (Plan Level Claims Denials)	889,777	4,062,594	24,176	135,737
Plan Level Denied Claims		IFP HMO	IFP PPO	CCSB HMO	CCSB PPO	
	1.	Number of Plan Level Claims with DOS in 2019 That Were Also Denied Due to Prior Authorization or Referral Required in Calendar Year 2019	94713	485058	3499	15332
	2.	Number of Plan Level Claims with DOS in 2019 That Were Also Denied Due to an Out-of- Network Provider/Claims in Calendar Year 2019	Not Applicable	Not Applicable	Not Applicable	Not Applicable
	3.	Number of Plan Level Claims with DOS in 2019 That Were Also Denied Due to Exclusion of a Service in Calendar Year 2019	119,051	523,491	3,167	14,943
	4.	Number of Plan Level Claims with DOS in 2019 That Were Also Denied Due to Lack of Medical Necessity, Excluding Behavioral Health in Calendar Year 2019	22	2,927	0	58
	5.	Number of Plan Level Claims with DOS in 2019 That Were Also Denied Due to Lack of Medical Necessity, Behavioral Health only , in Calendar Year 2019	58	625	4	6
	6.	Number of Plan Level Claims with DOS in 2019 That Were Also Denied for "Other" Reasons in Calendar Year 2019	674,500	3,050,043	17,503	105,471