

Plan Management Advisory Workgroup Meeting

February 10, 2022



Time	Торіс	Presenter
10:00 - 10:05	Welcome and Agenda Review	Rob Spector
10:05 – 10:35	Quality Transformation Initiative Update	Alice Chen
10:35 – 11:05	2023 Standard Benefit Design Update	Jan Falzarano
11:05 – 12:00	Open Forum & Announcements	All



QUALITY TRANSFORMATION INITIATIVE UPDATE

Alice Chen, Chief Medical Officer EQT Division



OVERARCHING QUALITY TRANSFORMATION INITIATIVE STRATEGY

- The Quality Transformation Initiative (QTI) is one component of Covered California's multipronged measurement strategy which includes annual tracking, monitoring and reporting of about 40 HEDIS and CAHPS measures that are part of the national Quality Rating System (QRS) as well as ongoing assessment of care through Healthcare Evidence Initiative (HEI) measures as outlined in Attachment 1 and 2 of the proposed 2023-2025 contract.
- □ The first year of the contract would have 0.8% of premium as the total potential quality payment, moving up to 3% as of PY 2025, with intention to increase to 4% maximum in PY 2026 based on either contract amendment or new contract. The first quality payment would be calculated based on 2023 performance and due in early 2025.
- Disparities reduction measures and quality payments are integral to the Quality Transformation Initiative. The methodology for such payments will be developed with input from DHCS and CalPERS.
- "Reporting only" measures related to behavioral health are measures for which there are not currently established national benchmarks and are included to signal intent to incorporate into QTI during the next contract cycle.
- Metrics and targets will be regularly reassessed. Those that are topped out may be dropped, with new measures and targets added only as part of formal contract amendment process or during the next contract cycle.
- **u** Funds from quality payments would be used to establish an internal, separately tracked, Quality Transformation Fund.
- Issuers would be required to submit a quality improvement plan detailing the actions they plan to take to improve quality and equity for any measure for which they score below the 25th percentile. Covered California would monitor and work with issuers to ensure improvement efforts do not have negative impacts on consumers.
- Covered California will continue to analyze the impact of demographic and socio-economic factors that affect quality scores for potential adjustments to quality improvement fund payments. If issuers can demonstrate or provide evidence of the negative impact on quality scores, Covered California will evaluate such evidence and consider adjustments to payments.



QUALITY TRANSFORMATION INITIATIVE – INTENT, ESTABLISHING FUND, AND USE OF FUNDS

- Intent: The goal of the Quality Transformation Initiative (QTI) is to provide substantial economic incentives for issuers to invest in quality, while aiming for "global premium net neutrality."
- QTI Structure: As part of an issuer's contractual agreement with Covered California for the 2023 2025 plan years, issuers have a contractual obligation to make quality payments into the Quality Transformation Fund based on their QHPs' performance on key quality, and in future years, equity indicators.
- Establishment of Quality Transformation Fund: Covered California shall establish an internal, separately tracked, Quality Transformation Fund. As part of its annual budgeting and public reporting, Covered California shall report on payments made into the Fund and how all such funds are spent.
- Quality Transformation Fund Use: Covered California shall spend the Quality Transformation Fund for quality related operations and activities. These activities would have been previously reviewed and approved as part of the regular annual budget adopted by the board of directors. Covered California will detail the timing and implications of both payment into the Quality Transformation Fund and the impact on Participation Fees related to Quality Transformation Fund expenditures reducing the need for issuer assessments.



QUALITY TRANSFORMATION INITIATIVE – POTENTIAL IMPACTS ON PREMIUM

- Potential Impact on Premiums of Quality Transformation Fund Payment by Issuers: The extent to which payments into the Quality Transformation Fund would impact premiums would depend on the affected issuer's market decisions. Issuers could potentially raise premiums; however, given that raising prices would lead to lower enrollment, issuers may instead choose to reduce profits or other administrative expenses. Covered California would review an issuer's actions as part of the annual negotiations between the issuer and Covered California.
- Impact of Quality Transformation Fund Spend on Participation Fee and Potentially on Premiums: Since Quality Transformation Funds would be spent on Covered California's budgeted quality related activities, the spending on such activities would reduce the need to have such expenses covered by the annual Participation Fee and would result in the Fee being reduced across all QHPs by the amount of the Quality Transformation Fund spend. To the extent the Participation Fee would be reduced, it is Covered California's expectation that QHP premiums would also be reduced by the same amount.



QTI MEASURES: RECOMMENDED INITIAL CORE SET OF 4 METRICS

QTI measure set:

- □ Controlling High Blood Pressure (NQF #0018)
- □ Hemoglobin A1c (HbA1c) Control (<8.0%) (NQF #0575)
- □ Colorectal Cancer Screening (NQF #0034)
- □ Childhood Immunization Status (Combo 10) (NQF #0038)

Reporting only measures:

- Depression Screening and Follow-Up for Adolescents and Adults (DSF)
- □ Pharmacotherapy for Opioid Use Disorder (POD)

All measures will be stratified by race/ethnicity for reporting only in initial years. Quality payments tied to reducing health disparities for the QTI measure set will begin in 2025 or 2026.



QTI MEASURES: CORE SET MY 2019 PERFORMANCE

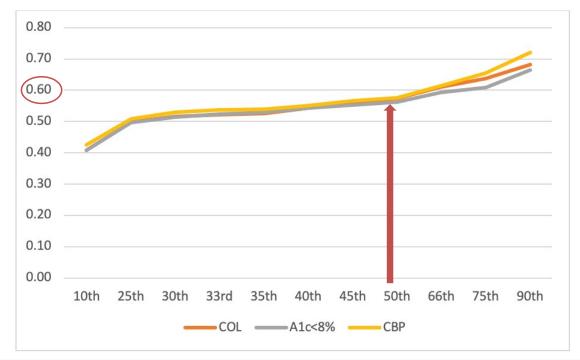
- □ Kaiser's HMO is the only plan product that has no measure below 50th percentile national performance.
- □ 2 plan products (Anthem EPO and Oscar EPO) have all four measures below 50th percentile national performance.
- □ 3 plan products (Blue Shield PPO, HealthNet PPO, Molina HMO) have three measures below 50th percentile national performance.

							Benchmark:		≥90th Percentile		50th - 90th Percentile			25th - 50th Percentile		<25th Percentile	
Measure Title	Year	Anthem HMO	Anthem PPO	Anthem EPO	BSC HMO	BSC PPO	сснр НМО	Health Net HMO	Health Net EPO	Health Net PPO	Kaiser HMO	LA Care HMO	Molina HMO	Oscar EPO	Sharp HMO	VHP HMO	WHA HMO
Colorectal Cancer Screening	2019			45	59	51	60	62	53	40	76	54	31	36	66	54	52
colorectal cancer screening	2020																
Comprehensive Diabetes Care: Hemoglobin A1c (HbA1c) Control	2019			57	64	64	57	61	63	61	70	62	58	50	76	69	53
(<8.0%)	2020																
Controlling High Blood Pressure	2019			45	66	56	68	63	59	55	81	68	65	46	79	64	65
Controlling right blood riessure	2020																
Childhood Immunization Status (Combination 3)	2019			51	64	63		69		55	84	82	74	34	77		
Childhood minumization status (combination 5)	2020																



QTI MEASURES: MY2019 NATIONAL DISTRIBUTION

At the 50th percentile of national performance for blood pressure control, diabetes control and colorectal cancer screening measures means that fewer than 60% of enrollees receive recommended care.



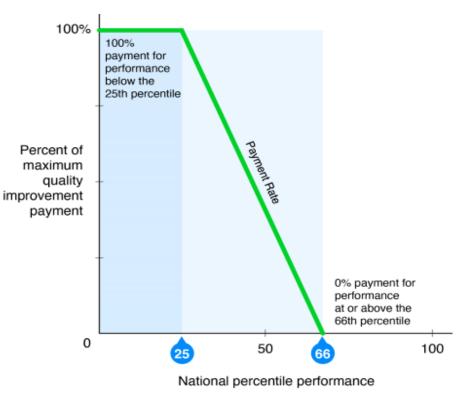


PROPOSED QTI PERFORMANCE THRESHOLDS

- □ The exact amount of financial contribution will be determined by both performance and payment rate at each level of performance.
- Percentiles will be based on national percentiles for Measurement Year 2021 (or Measurement Year 2022 for Childhood Immunization Status Combo 10) performance to allow for improvement over time against static frame of reference.
- □ Covered California is currently proposing the following payment model:
 - Issuer contributes quality payments to the Quality Transformation Fund based on the following quality levels for each measure:
 - Full per measure amount if the measure score is below the 25th percentile.
 - Per measure amount at a declining constant linear rate, as determined by Covered California, for each measure score between the 25th and 65.9th percentile.
 - No payment for each measure score at or above the 66th percentile.



PROPOSED QUALITY TRANSFORMATION FUND PAYMENT STRUCTURE





POTENTIAL TIMELINE FOR IMPLEMENTATION OF THE QTI MEASURE SET ASSESSMENT AND QUALITY TRANSFORMATION FUND PAYMENT

Measurement Year	QHPs Submit Data to CMS QRS and Covered CA	Payment Calculated by Covered CA	Review by QHP Issuers	Public Announcement of Payment	QHPs Submit Funds to Covered CA	Fiscal Year	Potential Impact on Participation Fee
2023	June 15, 2024	July 2024	August 2024	September 2024	January 2025	2025-26	Plan Year 2026
2024	June 15, 2025	July 2025	August 2025	September 2025	January 2026	2026-27	Plan Year 2027
2025	June 15, 2026	July 2026	August 2026	September 2026	January 2027	2027-28	Plan Year 2028



2023 STANDARD BENEFIT DESIGN UPDATE

Jan Falzarano, Deputy Director Plan Management Division



2023 Proposed Plan Designs Side-by-Side View for IFP

Benefit		dividual-only um Coinsurance		dividual-only atinum Copay		dividual-only d Coinsurance		ndividual-only Gold Copay	ŀ	ndividual-only Silver		Silver 73		Silver 87		Silver 94		Bronze	Br	onze HDHP
	Ded	Amount	Ded	Amount	Ded	Amount	Ded	Amount	Ded	Amount	Ded	Amount	Ded	Amount	Ded	Amount	Ded	Amount	Ded	Amount
Deductible																				\$7,000
Medical Deductible										\$4,750		\$4,750		\$800		\$75		\$6,300		
Drug Deductible										\$85		\$85		\$25		\$0		\$500		
Coinsurance (Member)		10%		10%		20%		20%		20%		20%		15%		10%		40%		0%
MOOP		\$4,500		\$4,500		\$8,550		\$8,550		\$8,750		\$7,250		\$3,000		\$900		\$8,200		\$7,000
ED Facility Fee		\$150		\$150		\$350		\$350		\$400		\$400		\$150		\$50	X	40%	X	0%
Inpatient Facility Fee		10%		\$250		30%		\$350	X	30%	X	30%	х	25%	х	10%	X	40%	X	0%
Inpatient Physician Fee		10%				30%			-	30%		30%		25%		10%	х	40%	х	0%
Primary Care Visit		\$15		\$15		\$35		\$35	-	\$45		\$45		\$15	I	\$5	х	\$65	X	0%
Specialist Visit		\$30		\$30		\$65		\$65	-	\$85	_	\$85		\$25	I	\$8	X	\$95	X	0%
MH/SU Outpatient Services		\$15		\$15		\$35		\$35	-	\$45		\$45		\$15		\$5	х	\$65	X	0%
Imaging (CT/PET Scans, MRIs)		10%		\$75		25%		\$75		\$325	-	\$325	I	\$100	I	\$50	х	40%	X	0%
Speech Therapy		\$15		\$15		\$35		\$35	-	\$45	-	\$45		\$15	<u> </u>	\$5		\$65	X	0%
Occupational and Physical Therapy		\$15		\$15		\$35		\$35	-	\$45		\$45		\$15		\$5		\$65	х	0%
Laboratory Services		\$15		\$15		\$40		\$40		\$50		\$50		\$20		\$8		\$40	х	0%
X-rays and Diagnostic Imaging		\$30		\$30		\$75		\$75		\$95		\$90		\$40		\$8	х	40%	х	0%
Skilled Nursing Facility		10%		\$150		30%		\$150	х	30%	Х	30%	х	25%	х	10%	х	40%	х	0%
Outpatient Facility Fee		10%		\$100		20%		\$150		20%		20%		15%		10%	х	40%	х	0%
Outpatient Physician Fee		10%		\$25		20%		\$40		20%		20%		15%		10%	х	40%	X	0%
Tier 1 (Generics)		\$5		\$5		\$15		\$15	X	\$16	X	\$16	Х	\$5		\$3	X	\$18	X	0%
Tier 2 (Preferred Brand)		\$15		\$15		\$60		\$60	X	\$60	Х	\$55	Х	\$25		\$10	Х	40%	х	0%
Tier 3 (Nonpreferred Brand)		\$25		\$25		\$85		\$85	Х	\$90	Х	\$85	Х	\$45		\$15	Х	40%	Х	0%
Tier 4 (Specialty)		10%		10%		20%		20%	х	20%	Х	20%	х	15%		10%	Х	40%	х	0%
Tier 4 Maximum Coinsurance		\$250		\$250		\$250		\$250		\$250		\$250		\$150		\$150		\$500*		
Maximum Days for charging IP copay				5				5	-		-									
Begin PCP deductible after # of copays																		3 visits		
Actuarial Value											-				<u> </u>					
2023 AV (Draft 2023 AVC)		91.76		89.75		81.92		80.11		71.57†		73.53 †		87.86†		94.88		64.54†		64.17
2022 AV (Final 2022 AVC)		91.59		89.25		81.90		78.01		71.07 †		73.42†		87.75 †		94.66		64.78†		64.60
Enrollment as of June 2021		61,	090			151	,430			227,540		124,900		328,850		205,510		352,860		108,220
Percent of Total enrollment		4	%)%			15%		8%		21%		13%		23%		7%
Enrollment as of June 2021		17,373		43,717		84,815		66,615	1											
Percent of Total enrollment		28%		72%		56%		44%												

	х	Subject to deductible									
	*	Drug cap applies to all drug tiers									
	+	Additive adjustment (included in AV)									
KEY:		Increased member cost from 2022									
KLI.		Decreased member cost from 2022									
		Does not meet AV									
		Within .5 of upper de minimis									
		Securely within AV									



Proposed 2023 AV Model – Gold Coinsurance

Benefit		Gold Coins			Gold Coins E	
	Ded	Amount	Ded	Amount	Ded	Amount
Deductible						
Medical Deductible						
Drug Deductible						
Coinsurance (Member)		20%		20%		20%
MOOP		\$8,200		\$8,550		\$8,550
ED Facility Fee		\$350		\$350		\$350
Inpatient Facility Fee		20%		30%		30%
Inpatient Physician Fee		20%		30%		30%
Primary Care Visit		\$35		\$35		\$35
Specialist Visit		\$65		\$65		\$65
MH/SU Outpatient Services		\$35		\$35		\$35
Imaging (CT/PET Scans, MRIs)		20%		25%		30%
Speech Therapy		\$35		\$35		\$35
Occupational and Physical Therapy		\$35		\$35		\$35
Laboratory Services		\$40		\$40		\$40
X-rays and Diagnostic Imaging		\$75		\$75		\$75
Skilled Nursing Facility		20%		30%		30%
Outpatient Facility Fee		20%		20%		20%
Outpatient Physician Fee		20%		20%		20%
		•				
Tier 1 (Generics)		\$15		\$15		\$16
Tier 2 (Preferred Brand)		\$55		\$60		\$55
Tier 3 (Nonpreferred Brand)		\$80		\$85		\$80
Tier 4 (Specialty)		20%		20%		20%
Tier 4 Maximum Coinsurance		\$250		\$250		\$250
Maximum Days for charging IP copay						
Begin PCP deductible after # of copays						
Actuarial Value						
2023 AV (Draft 2023 AVC)		82.64		81.92		81.83
2022 AV (Final 2021 AVC)		81.90		<u>_</u>		<u>-</u>



2023 Proposed Plan Designs Side-by-Side View for CCSB

Benefit	Pla	CCSB-only tinum Coinsurance	F	CCSB-only Platinum Copay	G	CCSB-only old Coinsurance		CCSB-only Gold Copay	si	CCSB-only Iver Coinsurance	CCSB-only Silver Copay		CCSB-only Silver HDHP	
	Ded	Amount	Ded	Amount	Ded	Amount	Ded	Amount	Ded	Amount	Ded	Amount	Ded	Amount
Deductible														\$2,700
Medical Deductible						\$350		\$250		\$2,500		\$2,500		
Drug Deductible						\$0		\$0		\$300		\$300		
Coinsurance (Member)		10%		10%		20%		20%		35%		30%		25%
MOOP		\$4,500		\$4,500		\$7,800		\$7,800		\$8,600		\$8,750		\$7,200
ED Facility Fee		\$200		\$150	х	20%	Х	\$250	х	35%	Х	30%	х	25%
Inpatient Facility Fee		10%		\$250	х	20%	Х	\$600	х	35%	х	40%	х	25%
Inpatient Physician Fee		10%			х	20%		-	Х	35%		40%	х	25%
Primary Care Visit		\$15		\$20		\$25		\$35		\$55		\$55	х	25%
Specialist Visit		\$30		\$30		\$50		\$55		\$90		\$90	х	25%
MH/SU Outpatient Services		\$15		\$20		\$25		\$35		\$55		\$55	х	25%
Imaging (CT/PET Scans, MRIs)		10%		\$100		20%	х	\$250	х	35%	Х	\$300	х	25%
Speech Therapy		\$15		\$20		\$25		\$35		\$55		\$55	х	25%
Occupational and Physical Therapy		\$15		\$20		\$25		\$35		\$55		\$55	х	25%
Laboratory Services		\$15		\$20		\$25		\$35		\$55		\$55	х	25%
X-rays and Diagnostic Imaging		\$30		\$30		\$65		\$55		\$90		\$90	х	25%
Skilled Nursing Facility		10%		\$150	х	20%	Х	\$300	Х	35%	Х	40%	х	25%
Outpatient Facility Fee		10%		\$100		20%	Х	\$300	Х	35%	Х	35%	х	25%
Outpatient Physician Fee		10%		\$25		20%		\$35		35%		30%	х	25%
Tier 1 (Generics)		\$10		\$5		\$15		\$15		\$20		\$19	х	25%
Tier 2 (Preferred Brand)		\$25		\$20		\$50		\$40	Х	\$75	Х	\$85	х	25%
Tier 3 (Nonpreferred Brand)		\$40		\$30		\$80		\$70	Х	\$105	Х	\$110	Х	25%
Tier 4 (Specialty)		10%		10%		20%		20%	х	30%	х	30%	х	25%
Tier 4 Maximum Coinsurance		\$250		\$250		\$250		\$250		\$250		\$250		\$250*
Maximum Days for charging IP copay				5				5						
Begin PCP deductible after # of copays														
							-							
Actuarial Value														
2023 AV (Draft 2023 AVC)		90.71		88.80		78.91		80.49	71.77** 71		71.54†		71.71	
2022 AV (Final 2022 AVC)		90.47		88.29		78.02†		79.43		71.43†		70.84†		71.75
Enrollment as of January 2021		15,	864			29,	679			20	,825			1,724
Percent of Total enrollment		25	3%			44	1%			3	1%			3%

** CCSB Silver Coin - pending 2023 Additive Adjustment

	х	Subject to deductible
	*	Drug cap applies to all drug tiers
	†	Additive adjustment (included in AV)
KEY:		Increased member cost from 2022
KET.		Decreased member cost from 2022
		Does not meet AV
		Within .5 of upper de minimis
		Securely within AV



Proposed 2023 AV Model – CCSB Silver Coinsurance

Benefit		CCSB Silver Coin		Silver Coin L		Silver Coin P	
	Ded	Amount	Ded	Amount	Ded	Amount	
Deductible							
Medical Deductible		\$2,250		\$2,550		\$2,500	
Drug Deductible		\$300		\$300		\$300	
Coinsurance (Member)		30%		30%		35%	
MOOP		\$8,200		\$8,700		\$8,600	
ED Facility Fee	х	30%	х	30%	х	35%	
Inpatient Facility Fee	х	30%	х	35%	х	35%	
Inpatient Physician Fee	х	30%	х	35%	х	35%	
Primary Care Visit		\$50		\$55		\$55	
Specialist Visit		\$85		\$90		\$90	
MH/SU Outpatient Services		\$50		\$55		\$55	
Imaging (CT/PET Scans, MRIs)	х	30%	х	30%	х	35%	
Speech Therapy		\$50		\$55		\$55	
Occupational and Physical Therapy		\$50		\$55		\$55	
Laboratory Services		\$50		\$55		\$55	
X-rays and Diagnostic Imaging		\$85		\$90		\$90	
Skilled Nursing Facility	х	30%	х	35%	х	35%	
Outpatient Facility Fee	х	30%	х	30%	х	35%	
Outpatient Physician Fee		30%		30%		35%	
Tier 1 (Generics)		\$17		\$20		\$20	
Tier 2 (Preferred Brand)	х	\$70	х	\$75	х	\$75	
Tier 3 (Nonpreferred Brand)	х	\$100	х	\$105	х	\$105	
Tier 4 (Specialty)	х	30%	х	30%	х	30%	
Tier 4 Maximum Coinsurance		\$250		\$250		\$250	
Maximum Days for charging IP copay							
Begin PCP deductible after # of copays							
Actuarial Value							
2023 AV (Draft 2023 AVC)		73.3†		71.95†	71.77**		
2022 AV (Final 2022 AVC)		71.43†					

** Pending 2023 Additive Adjustment



Proposed 2023 AV Model – CCSB Silver Copay

Benefit		CCSB Silver Copay		Silver Copay G		
	Ded	Amount				
Deductible						
Medical Deductible		\$2,250		\$2,500		
Drug Deductible		\$300		\$300		
Coinsurance (Member)		30%		30%		
моор		\$8,200		\$8,750		
		Γ				
ED Facility Fee	х	30%	х	30%		
Inpatient Facility Fee	х	30%	х	40%		
Inpatient Physician Fee		30%		40%		
Primary Care Visit		\$55		\$55		
Specialist Visit		\$90		\$90		
MH/SU Outpatient Services		\$55		\$55		
Imaging (CT/PET Scans, MRIs)	х	\$300	х	\$300		
Speech Therapy		\$55		\$55		
Occupational and Physical Therapy		\$55		\$55		
Laboratory Services		\$55		\$55		
X-rays and Diagnostic Imaging		\$90		\$90		
Skilled Nursing Facility	х	30%	х	40%		
Outpatient Facility Fee	х	30%	х	35%		
Outpatient Physician Fee		30%		30%		
Tier 1 (Generics)		\$17		\$19		
Tier 2 (Preferred Brand)	х	\$80	х	\$85		
Tier 3 (Nonpreferred Brand)	х	\$110	х	\$110		
Tier 4 (Specialty)	х	30%	х	30%		
Tier 4 Maximum Coinsurance		\$250		\$250		
Maximum Days for charging IP copay						
Begin PCP deductible after # of copays						
Actuarial Value						
2023 AV (Draft 2023 AVC)		72.53	71.54†			
2022 AV (Final 2022 AVC)		70.84†				



TIMELINE AND NEXT STEPS

- February 17, 2022 Board Meeting: submit Proposed 2023 Benefit Plan Designs to Board for discussion
- □ March 17, 2022 Board Meeting: final review and Board action item
- Please submit comments and questions to Wandy Mah at <u>Wandy.Mah@covered.ca.gov</u>



OPEN FORUM

