

Qualified Health Plan Certification Application
Quality Improvement Strategy
Attachment K1 – QHP Networks Based on Value Work Plan

Applicants shall curate and manage their networks to address variation in quality and cost performance across network hospitals and providers, with a focus on improving the performance of hospitals and providers. Applicants shall measure, analyze, and reduce variation to achieve consistent high performance for all network hospitals and providers. Affordability is core to Covered California’s mission to expand the availability of insurance coverage. The wide variation in unit price and total costs of care, with some providers and facilities charging far more for care irrespective of quality, is a key contributor to the high cost of medical services. Applicants shall hold its contracted hospitals and providers accountable for improving quality and managing or reducing cost and provide support to its contracted hospitals and providers to improve performance. The following work plan addresses Applicant’s ability to track and address variation in quality and cost performance across network hospitals and providers.

Complete the following table to describe updates in Applicant’s ability to build networks based on value. Address each of the following in the narrative:

- Progress in 2021 toward developing networks based on value including activities conducted, data collected and analyzed, and results
- Further implementation plans for 2022 with milestones and targets for 2022 and 2023 identified
- Describe any potential or current collaboration opportunities, new statewide or regional initiatives, or other activities that would strengthen Applicant's ability to address value and affordability
- Known or anticipated barriers in implementing activities and progress of mitigation activities

Applicant may submit any supporting documentation as an additional attachment.

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	<i>Response</i>
<p>2021 Aim Statement: <i>Describe what the Applicant is aiming to accomplish to meet the requirements described above.</i></p> <p><i>Aim statements are time-specific and measurable.</i></p>	
<p>2021 Plan and Strategy: <i>Describe what changes the Applicant implemented in 2021 and the rationale for implementing this change.</i></p>	

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<p>Activities Conducted: <i>Describe the activities conducted and progress made in implementing the 2021 plan and strategy and achieving the identified aim.</i></p>	
<p>Measures: <i>Describe what measures the Applicant is using to determine if the change implemented results in an improvement. Measures can be qualitative and quantitative.</i></p>	

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<p>Assessment of Results: <i>Describe the results of the change based on the measures including an assessment of the success of the 2021 strategy.</i></p>	
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2022 Strategy and Goals: *Describe what changes the Applicant plans to implement in 2022 based on the results in 2021 and what goals can be achieved in the coming year. Include any anticipated barriers and mitigation activities.*

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Supplemental information: *Provide any supplemental information necessary to address all aspects of the networks based on value requirements.*