



Community Partner Briefing

News from Covered California

Volume: 2, Issue: 25

April 4, 2016

SPECIAL ENROLLMENT

"The Power of Synergy" – Covered California's Special Enrollment Period Kick-off Tour

Thanks to the efforts of our Agents, Navigators and Community Partners, the 2016 Open Enrollment closed with lots of success. Many of you worked together in your communities to enroll Californians in large numbers and we want to share insights, lessons learned and success stories from open enrollment, and kick-off the 2016 Special Enrollment Period (SEP).

The Covered California Sales Team will be touring statewide in the month of April to meet with agents and community partners. Our mission is to share SEP opportunities, operational readiness, new SEP rules, provide updates on sales and outreach and have local partners share their recent enrollment experiences.

Reach out to your [Regional Field Representative](#) for the date and time of the meeting in your region. For regions without a field representative, please contact Daniel Rivas by email at Daniel.Rivas@covered.ca.gov.

Seats are limited! Registration will close once the seats are filled.

See you there!

Kirk Whelan, Director of Outreach, Sales and the Small Business Exchange
Covered California

"Heroes are made when ordinary people like you and me decide to be extraordinary or extra, extraordinary." – [Kid President](#)

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IN THIS ISSUE

- [Special Enrollment](#)
- [Partner Resources](#)
- [Conditional Eligibility](#)
- [CEC/PBE Help Line](#)

REMINDERS

- [Updates to Online Application \(CalHEERS\)](#)
- [Uninsured California Wage and Salary Workers By Industry](#)
- [Health Net to Discontinue Out-of-State PPO Health Plans](#)

OUTREACH TOOLS

- Special Enrollment Resources
 - a. [Special Enrollment Toolkit](#)
 - b. [Life Events/Special Enrollments Webinar Recording and Slide Deck](#)
 - c. [Social Posts Tool Kit](#)
 - d. [Subsidy-Eligible GIS Maps](#)

PARTNER RESOURCES

IRS 1095 Forms – A Quick Comparison Among Forms A, B and C

The Affordable Care Act (ACA) requires IRS Forms 1095 – A, B, and C be provided to consumers for tax-filing purposes. Review the new [IRS Form 1095 A, B, and C Quick Guide](#) for an overview of the differences between each form and from whom consumers can expect to receive the form(s).

Make sure to access the extensive resources available in the [IRS Form 1095 Tool Kit](#) for important details about the premium assistance reconciliation process. You can also refer to the [Tax Preparation Help for Consumers Handout](#) for information about where consumers can find a licensed or registered tax preparer or low-cost tax preparation services.

CONDITIONAL ELIGIBILITY

Conditional Eligibility Notices

Consumers with a February 1 coverage effective start date and in a conditionally eligible status received a [Covered California notice](#) late last month as a reminder that they must upload, fax, or mail [valid documentation](#) by **Sunday, April 10, 2016**, to confirm their eligibility for Covered California health plans. Covered California continues to review submitted documents and will contact consumers for further information, if necessary.

Conditional eligibility notices will be sent to affected Covered California consumers on a monthly basis corresponding with their coverage start date. The distribution schedule for upcoming notices is included in our [Conditional Eligibility Quick Guide](#).

For **Incarceration Status**, the [Attestation of Non Incarceration Status Form](#) is available on [CoveredCA.com](#). The consumer can use this form to attest to their Non Incarceration Status, if applicable.

- IRS Form 1095 Resources
 - a. [IRS Form 1095-A Tool Kit](#)
 - b. [IRS Forms 1095 - A, B, and C Quick Guide](#)
- [CEC/PBE Help Line Hours](#)
- [Webinar & Briefings Archive](#)
- Enrolling in Quality Coverage: A Step-by-Step Guide
 - c. [English](#)
 - d. [Spanish](#)
- [Covered California Print Store](#)
- [Covered California Online Store](#)

UPCOMING OUTAGES

- Wednesday, April 6 from 7:30 p.m. to Thursday, April 7 at 6:00 a.m.
- Saturday, April 9 from 6:30 p.m. to Monday, April 11 at 6:00 a.m.
- Friday, April 22 from 8:00 p.m. to Monday, April 25 at 6:00 a.m.

PREVIOUS ISSUES

- [March 22, 2016](#)
- [March 8, 2016](#)
- [February 24, 2016](#)
- [February 10, 2016](#)
- [January 26, 2016](#)

CEC/PBE HELP LINE

CEC/PBE Help Line Hours

Monday thru Friday, 8:00 a.m. to 6:00 p.m.
Saturdays and Sundays, Closed

Phone: 855-324-3147

Check the [CEC/PBE Help Line calendar](#) for availability.



Our mission is to increase the number of insured Californians, improve health care quality, lower costs, and reduce health disparities through an innovative, competitive marketplace that empowers consumers to choose the health plan and providers that give them the best value.

CoveredCA.com
(800) 300-1506

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Click [here](#) for the CEC/PBE Help Line schedule.

The following numbers were phased out and stopped forwarding to 855-324-3147 on July 14, 2015: 844-238-3567, 888-402-0737

LMS Help Desk Support

Contact LMS Help Desk Support at CCULearning@covered.ca.gov.

Questions or comments about our articles or to **suggest** articles on other important informational topics to us, **email:** OutreachandSales@covered.ca.gov.

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