Agent Alert

BREAKING NEWS FROM COVERED CALIFORNIA

August 8, 2016

New Feature Offered in 2017 for PPO & EPO Plans

Beginning January 1, 2017 Covered California health plans are required to ensure that **ALL** Covered California members either select a Primary Care Physician (PCP) or have one recommended by the health plan starting coverage year 2017 or within 60 days of the consumer's effective date with the health plan. Read our PCP Assignment Quick Guide to learn more about this change and how it affects consumers with an EPO or PPO health plan.

Rescheduled: 2017 Regional Rate Analysis Webinar

The 2017 Regional Rate Analysis webinar originally scheduled for this Thursday, August 11 has been rescheduled and will now be held on Thursday, August 25, 2016. Register here>>

Kaiser & Blue Shield Pay Now Functionality

For consumers enrolling in new Kaiser or Blue Shield health plans, the ***Pay Now*** button in the online application (CalHEERS) is currently unavailable. For new enrollments that need to post a binder payment to effectuate coverage, please contact the customer service centers directly for Kaiser at 844-524-7370 or Blue Shield at 855-836-9705. Kaiser and Blue Shield are currently working to resolve this issue.

Upcoming Outages

Friday, August 12 from 8:00pm to Monday, August 15, 2016 at 6:00am

Saturday, August 20 from 6:30pm to Monday, August 22, 2016 at 6:00am

Friday, September 9 from 8:00pm to Monday, September 12 at 6:00am

LMS Help Desk Support
Contact LMS Help Desk Support at CCULearning@covered.ca.gov.