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Agent Alert

Breaking News from Covered California

Now Available! IRS Form 1095-A Tool Kit

It's time to get acquainted with IRS Form 1095-A again! Over the next few weeks, consumers will receive a Covered California notice with their annual Health Insurance Marketplace Statement also known as IRS Form 1095-A along with instructions on how to use the form. The form is generated for each household enrolled in a Covered California Health Plan, regardless of whether or not Advance Premium Tax Credit (APTC) was applied.

The APTC amount on the form shows how much was paid to Covered California Health Insurance Companies on the members' behalf in the 2015 benefit year. The form should help determine if the amount was more or less than the amount they were eligible to receive based on the actual income they will report on their taxes. It also serves as proof of Minimum Essential Coverage for tax purposes.

The new [IRS Form 1095-A Tool Kit](#) contains a wealth of information about the form and the premium assistance reconciliation process including:

1. A quick one-page [fact sheet](#) providing brief information about the form and how to help consumers as they prepare for the tax season
2. A [job aid](#) for specific instructions about the steps to access the form online
3. A copy of the [notice](#) with frequently asked questions
4. Details about the [1095-A Dispute Form process](#)
5. A [presentation](#) from a recent webinar that discusses why consumers must reconcile their APTC

How you can help assist consumers with Form 1095-A

- Explain what the form is and what it means
- Explain why they are receiving the form now, and that it is an important tax document
- Show consumers how to access Form 1095-A from their online account
- Explain how to review Form 1095-A for accuracy
- Ensure consumers are aware of the implications of not providing the information included on Form 1095-A on their taxes

- Help consumers understand their next steps in APTC reconciliation
- Remind consumers that they should NOT submit an old version of the 1095-A Dispute Form as it will not be accepted. Consumers can complete the new, corrected 1095-A Dispute Form online [here](#).

If you have questions about the notice, IRS Form 1095-A, or the 1095-A Tool Kit, please contact the [Agent Service Center](#) for assistance.

Help Us Break the Internet January 26 - Join the “Thunderclap”



Help us make thunder! Covered California and its partners are going to hammer the social media airwaves on January 26 using a new and innovative tool called “Thunderclap” – A synchronized blast of one message across online platforms and social networks.

It’s easy to join! All you need is a Facebook, Twitter, or Tumblr account. Click below to help us spread the word in less than 2 minutes that it’s time to enroll.

[CLICK HERE TO JOIN](#)

Access this [introductory video](#), review our detailed [instructions](#) for participating or email us at outreachandsales@covered.ca.gov for more information.

IRS 1095 Training and Open Enrollment Update Webinar

Next Thursday, January 28, Covered California will be presenting a webinar as part of a series for outreach and sales partners. Attend this webinar to learn

about 2016 updates to IRS 1095 Forms, new information on consumer APTC reporting and reconciliation, and how you can help consumers navigate the 2016 tax season. An Open Enrollment update will also be provided.

Mark your calendars:

Thursday, January 28
10:00 a.m. - 11:00 a.m.

An updated [schedule](#) of upcoming webinars is available for you to view online. To register for this webinar, please use the following link [here](#).

Agent Service Center Hours

Monday thru Friday, 8:00 a.m. to 8:00 p.m. (Open Enrollment extended hours)

Saturdays and Sundays, Closed
Phone: 877-453-9198

Special Weekend Hours

Saturday, January 30, 2016, 8:00 a.m. to 5:00 p.m.
Sunday, January 31, 2016, 8:00 a.m. to 5:00 p.m.

Click [here](#) for the Open Enrollment Agent Service Center schedule.

Important Dates for Your Calendar

- 1/26 – Covered California Thunderclap
 - 1/28 – 1095 Training & Open Enrollment Update Webinar
 - 1/31 – End of Open Enrollment
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Upcoming Outages

- Sunday, February 7, from 8:00 pm to Monday, February 8 at 6:00 am

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