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Agent Alert

Breaking News from Covered California

Covered California Online Application Outage – Tomorrow Night 1/7

Covered California's online application will not be available tomorrow night, Thursday, January 7 from 11:00 p.m. to Friday, January 8, 2016 at 2:00 a.m. due to system maintenance. We apologize for any inconvenience this may cause and thank you for your patience.

January 15 Enrollment Deadline for February 1 Coverage



Do you know consumers that missed the deadline for January 1 coverage? Remind them that the plan selection deadline for coverage effective February 1 is January 15, 2016.

Important! If a consumer application has a **Pending** enrollment status and a February 1 coverage start date, any changes made after January 15, 2016 will move the applicant's coverage start date forward to March 1, 2016. This means that the consumer will not have coverage for February.

If a consumer application has an **Enrolled** status and a February 1 coverage start date, any changes made after January 15, 2016 will not impact the coverage effective date, but the reported changes will become effective March

1, 2016.

After the close of Open Enrollment on January 31, 2016, consumers will need to experience a Qualifying Event in order to apply for coverage through Covered California.

Covered California Partners with Prominent Physicians Groups to Spur Enrollment Under the Affordable Care Act

This week, Covered California announced its partnership with two prominent physicians groups to assist in the effort to reduce the number of uninsured Californians. More than 4,100 letters were sent to members of these two groups featuring ways to get the word out about Open Enrollment in physicians' offices and on social media sites.

"Their voices help us highlight the importance of the open-enrollment period and our shared goal of getting as many Californians health insurance coverage as possible" said Covered California Executive Director Peter V. Lee.

Read our press releases announcing the partnerships with the [National Council of Asian Pacific Islander Physicians](#) and [National Hispanic Medical Association](#) for more details on these partnerships.

Agent Service Center Hours

Monday thru Friday, 8:00 a.m. to 8:00 p.m. (Open Enrollment extended hours)

Saturdays and Sundays, Closed
Phone: 877-453-9198

Special Weekend Hours

Saturday, January 30, 2016, 8:00 a.m. to 10:00 p.m.
Sunday, January 31, 2016, 8:00 a.m. to 10:00 p.m.

Click [here](#) for the Open Enrollment Agent Service Center schedule.

Important Dates for Your Calendar

- 1/8/16 – Covered California for Small Business deadline for 1/1 coverage
 - 1/15/16 – Individual Marketplace plan selection deadline for February 1 coverage
 - 1/31/16 – End of Open Enrollment
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Upcoming Outages

- Thursday, January 7, 2016 from 11:00 pm to Friday, January 8, 2016 to 2:00 am
- Saturday, January 16, 2016 from 9:00 pm to Monday, January 18, 2016 at 6:00 am