

[View this email online or in your mobile browser.](#)

Share This Email:   

[Agent Website](#) | [Partner Toolkit](#) | [Peter's Blog](#) | [Contact Us](#)



Agent Briefing

News from Covered California

Volume: 2 Issue: 21

February 10, 2016

OPEN ENROLLMENT



Thank you for your hard work and commitment to getting Californians covered during Covered California's third Open Enrollment Period. Because of your help, more Californians than ever have access to quality health coverage and peace of mind.

Your continued partnership has helped to ensure robust and continued gains in enrollment and lowering the uninsured rate in the state.

A Thunderous Thank You from Covered California

A special thank you to agents that participated in our social media Thunderclap on January 26. A total of 730 supporters shared our message for a

Follow
Us:



Active on social media?
Follow on Facebook,
Twitter, YouTube, and
Instagram.

IN THIS ISSUE

- [Open Enrollment](#)
- [Special Enrollment](#)
- [Advanced Premium Tax Credit Reconciliation](#)
- [Small Business](#)
- [Agent Resources](#)
- [Agent Service Center](#)

REMINDERS

- [Join the CAHU Diversity Task Force \(DTF\)](#)
- [Covered California Outreach and Sales Tools –](#)

social reach of 1,067,346 people. We couldn't have done it without you!

SPECIAL ENROLLMENT

New Tool Kit Available for Special Enrollment



Consumers who experience a [Qualifying Life Event](#) can enroll in a Covered California health insurance plan up to 60 days from the date of the event. This is called a [Special Enrollment](#).

View our [Special Enrollment Job Aid](#) found within our [Tool Kit](#) for step-by-step instructions to assist enrolling consumers that experience a Qualifying Life Event.

Special Enrollment Webinar

If you need a quick refresher on all things Special Enrollment, attend our upcoming webinar on Tuesday, February 23, where we'll cover 2016 Special Enrollment functionality for outreach and

[Get yours today!](#)

- [Small Business Expansion Effective January 1, 2016](#)
- [Covered California Small Business Commission Rates Remain Competitive](#)
- [Uninsured California Wage and Salary Workers By Industry](#)
- [Retain Premium Assistance – Verify Consent for Verification](#)
- [SHOPWorks Postcard Promotion Still Available](#)
- [2016 Subsidy-Eligible Maps](#)
- [Submit Your Small Business Cases Up to Five Business Days Before An Effective Date](#)

SALES TOOLS

- Special Enrollment Resources
 - a. [Social Posts Tool Kit](#)
 - b. [Moments Ad](#)
 - c. [Perspective Ad](#)
 - d. [What are Storefronts? Ad](#)
 - e. [Subsidy-Eligible GIS Maps](#)
- [IRS Form 1095-A Toolkit](#)
- [Agent Service Center Hours](#)
- [Open Enrollment Toolkit](#)
- [Small Business Online Enrollment Portal](#)
- [Webinars & Briefings Archive](#)
- [Open Enrollment Paper Calculator](#)
- [Enrolling in Quality](#)

sales partners.

Mark your calendars:

Tuesday, February 23
1:00 p.m. - 2:00 p.m.

[Register Here](#)

Note: The Go-to-Webinar registration page is currently experiencing server issues. If you receive an error message when you attempt to register, please return to the registration link at a later time.

Review our Webinar Registration and Closed Captioning [Quick Guide](#) with instructions on how to register and access closed captioning. An updated [schedule](#) of upcoming webinars is now available for you to view online.

Coverage Options for Pregnant Women

Pregnant women have multiple coverage options when applying on [CoveredCA.com](#) or when reporting changes in the application. These options include Medi-Cal for Pregnant Women, the Medi-Cal Access Program (MCAP), and Covered California Health Plans.

Read our [Quick Sheet](#) to learn more about the different coverage options for pregnant women.

**ADVANCED PREMIUM
TAX CREDIT RECONCILIATION**

Now Available! IRS Form 1095-A

Coverage: A Step-by-Step Guide

- a. [English](#)
- b. [Spanish](#)
- [Open Enrollment Webinar Schedule](#)
- [Covered California for Small Business Partner Toolkit](#)
- [Covered California Print Store](#)
- [Agent Extract: Your Book of Business Resource](#)

IMPORTANT DATES

- 2/23 – Special Enrollment Webinar

UPCOMING OUTAGES

- Saturday, March 12, 2016, from 9:00 PM to Monday, March 14, 2016 at 6:00 AM

NOTE: Time changes from Pacific Standard Time to Pacific Daylight Time, March 13th, 2016, 2:00 AM

PREVIOUS ISSUES

[January 23, 2016](#)
[January 14, 2016](#)
[December 29, 2015](#)
[December 14, 2015](#)



Tool Kit

The new [IRS Form 1095-A Tool Kit](#) contains a wealth of information about the form and the premium assistance reconciliation process including:

1. A quick one-page [fact sheet](#) providing brief information about the form and how to help consumers as they prepare for the tax season
2. A [job aid](#) for specific instructions about the steps to access the form online
3. A copy of the [notice](#) with frequently asked questions
4. Details about the [1095-A Dispute Form process](#)
5. A [presentation](#) from a recent webinar that discusses why consumers must reconcile their APTC

How you can help assist consumers with Form 1095-A

- Explain what the form is and what it means
- Explain why they are receiving the form now, and that it is an important tax document
- Show consumers how to access Form 1095-A from their online account
- Explain how to review Form 1095-A for accuracy
- Ensure consumers are aware of the implications of not providing the information included on Form 1095-A on their taxes
- Help consumers understand their next steps in APTC reconciliation

If you have questions about the notice, IRS Form 1095-A, or the 1095-A Tool Kit, please contact the [Agent Service Center](#) for assistance.

Our mission is to increase the number of insured Californians, improve health care quality, lower costs, and reduce health disparities through an innovative, competitive marketplace that empowers consumers to choose the health plan and providers that give them the best value.

CoveredCA.com
(800) 300-1506

SMALL BUSINESS

Health Net to Discontinue Out-of-State PPO Health Plans

Beginning April 1, 2016, Health Net's PPO plans will no longer offer out-of-state coverage through Covered California for Small Business. **The last effective date that agents and employers can enroll new groups with members on Health Net's PPO with out-of-state coverage is March 1.** New policies with a March 1 effective date will have out-of-state coverage for a full 12 months for existing employees; new employees may also enroll in Health Net's PPO with out-of-state coverage until the employer's next renewal.

Impacted employers that are scheduled to renew on or after April 1, 2016 will receive a notice informing them of this plan change as part of their 2016 renewal packet. Health Net will also reach out to impacted employees directly. Out-of-State employees of groups with renewal dates beginning April 1, must select a new plan at open enrollment. These employees will not be auto enrolled in an alternate plan selection.

In an effort to make the transition as seamless as possible for affected groups and their members, the Blue Shield PPO bronze plan will be made available to employees even if the employer offers a different metallic level of health plans. This program provides excellent nationwide coverage through the Blue Card network. Covered California for Small Business' Blue Shield PPO bronze plan will be available to both new and renewing groups with out of state employees.

If you should have questions about this plan change, contact the Covered California for Small Business sales team at 844-332-8384.

< /span>

AGENT RESOURCES

Updated Brand Style Guide & Logos for Certified Insurance Agents Available

Covered California's Brand Style Guide for Certified Insurance Agents, which feature instructions for proper use of Covered California logos and co-branding requirements, was recently updated. If you are using a version of the guidelines dated prior to September 2015, please reference the updated version of [Covered California's Brand Style Guide](#).

You can also access our [logos](#) for use in your marketing materials.

< /span >

AGENT SERVICE CENTER

Agent Service Center Hours

Monday thru Friday, 8:00 a.m. to 6:00 p.m.

Saturdays and Sundays, Closed
Phone: 877-453-9198

Holiday Closure

Monday, February 15, 2016, **Presidents Day**, Closed

Check the [Agent Service Center calendar](#) for availability.

Covered California's Agent Service Center

Phone: 877-453-9198
Monday - Friday
8:00 a.m. - 6:00 p.m.
E-mail: Agents@covered.ca.gov

Holiday Closure

Monday, February 15, 2016, Presidents Day, Closed

Check the [Agent Service Center calendar](#) for availability.

Do you have suggestions for how we can make this newsletter better? Contact us at OutreachandSales@covered.ca.gov. We want to hear from you.

Visit our [Link To Us](#) webpage to access official Covered California buttons which you can include on your website or any other digital marketing materials.

This message was intended for: emagala@pinnacletpa.com
You were added to the system December 22, 2015.
For more information [click here](#) [Update your preferences](#)
[Unsubscribe](#) | [Unsubscribe via email](#)